

**Melissa Haynes**

---

**From:** Steven Connor [connor@smartsounds.com]  
**Sent:** Monday, July 29, 2022 6:30 AM  
**To:** Marissa Martini [marissa.martini@southlandschools.edu]  
**Subject:** RE: Troubles with the System  
**Attachments:**

Dr. Haynes,

Not to worry! These types of things happen with a new system. We'll work it out. I've already got a plan in mind for you. See you soon. Might even be a good opportunity to spread the word about the work!

SC

CEO  
Smartsounds

---

**From:** Melissa Haynes [melissa.haynes@southlandschools.edu]  
**Sent:** Sunday, July 28, 2022 10:43 PM  
**To:** Steven Moore [smoore@smartsounds.com]  
**Subject:** Troubles with the System  
**Attachments:**

Mr. Connor,

Thank you for getting the system installed in our building so quickly. We are eager to use it. However, we have run into some really big challenges with the implementation. It just seems to not be working as intended. I think it's best if we try to table this for now and revisit it in the future.

Melissa Haynes, Ed.D.  
Principal  
Southland Elementary School

*"Rising to the stars with ethics as our guide!"*